

# Funeral Celebrant MARKETING CLUB

## Terms and Conditions

### 1. Acceptance of Terms:

- By subscribing to and participating in the Funeral Celebrant Marketing Club ("the Club"), you ("the Member") agree to be bound by these Terms and Conditions. If you do not agree with any part of these terms, you must not subscribe to the Club.

### 2. Membership and Payment:

- Membership to the Club is on a monthly subscription basis, with a fee of £25 per month.
- Membership will automatically renew each month unless cancelled by the Member.
- Payments are to be made in advance, and access to the Club's resources and community will be granted upon successful payment.
- Payments are processed securely through Wix. By subscribing, you authorize us to charge your chosen payment method on a recurring monthly basis.
- You are responsible for ensuring your payment details are accurate and up-to-date. If a payment fails, we will notify you, and access to the Club may be suspended until payment is successfully processed.
- You can manage your payment details and subscription through Wix.
- All fees are stated in GBP and are exclusive VAT.
- The Club reserves the right to change the membership fee with reasonable prior notice to Members.

### 3. Cancellation and Refunds:

- Members may cancel their membership at any time. Cancellation will take effect at the end of the current billing cycle.
- No refunds will be provided for partial months of membership.
- The Club reserves the right to terminate a Member's membership for breach of these Terms and Conditions.

### 4. Club Content and Intellectual Property:

- All content provided within the Club, including but not limited to masterclasses, templates, resources, and Q&A sessions, is the intellectual property of the Club or its licensors.
- Members are granted a non-exclusive, non-transferable license to use the Club's content for their personal business use.
- Members must not reproduce, distribute, or share Club content with non-members without express written permission.

### 5. Community Guidelines:

- Members are expected to maintain a respectful and professional demeanour in the Club's WhatsApp group and other community forums.
- Any form of harassment, spam, or inappropriate content will result in immediate termination of membership.
- Members are encouraged to share best practices and support each other.
- Confidential information shared within the group, should remain within the group.

### 6. Disclaimer of Liability:

- The Club provides marketing education and support, but does not guarantee specific business results.
- Members are responsible for implementing marketing strategies and complying with all applicable laws and regulations.
- The Club shall not be liable for any direct, indirect, or consequential damages arising from the use of its services or content.

#### **7. Data Protection:**

- Please refer to our Privacy Policy which sets out what we will do with your information and the arrangements in place to keep that information private and safe. It also explains your rights, for example, how you can obtain a copy of the information we hold about you.
- Visit: <https://www.avensmarketing.com/privacy-policy>

#### **8. Complaints**

- We are committed to providing a high standard of service. If you have any complaints about the Funeral Celebrant Marketing Club or its services, please contact us in writing via [hello@avensmarketing.com](mailto:hello@avensmarketing.com).
- We will acknowledge your complaint within 7 business days and aim to provide a full response within 30 business days. We will investigate your complaint thoroughly and strive to resolve any issues fairly and efficiently.

#### **9. Changes to Terms and Conditions:**

- The Club reserves the right to modify these Terms and Conditions at any time.
- Members will be notified of any changes, and continued membership will constitute acceptance of the revised terms.

#### **10. Governing Law:**

- These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

#### **11. Contact Information:**

- For any questions or concerns regarding these Terms and Conditions, please contact: Avens Marketing by email [hello@avensmarketing.com](mailto:hello@avensmarketing.com)